

## **GBM Training Schedule July - December, 2009**

**ABU DHABI**

**BAHRAIN**

**DUBAI**

**KUWAIT**

**OMAN**

**QATAR**

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## About IBM

IBM was formed in 1924 and is today synonymous with computers. One of the biggest and most powerful brands in the world, IBM is strongly associated with every significant advancement in computing the last century has seen. Ever since IBM conducted its first course in New York, back in 1928, education and training have been an important part of IBM. Today IBM is the world's largest computer training organization with over 2,000 instructors, training centers in 56 countries and a repository of more than 6,000 courses that cover virtually every aspect of Information Technology.

## About Gulf Business Machines

With roots stretching back over 60 years, Gulf Business Machines is the Sole Distributor for IBM Products and services in the Gulf countries excluding Saudi Arabia. As the largest locally situated IT solutions and service provider, it satisfies the technology requirements of local, regional and international businesses and governments in the region. The company's comprehensive portfolio of IT solutions and services are complemented by a unique affiliation with an IBM community of more than 325,000 IT experts, as well as a number of international business partners. The company offers award-winning, globally acclaimed solutions and the security of its strong regional presence, extensive reach and its unrivalled market knowledge. More information can be found at <http://www.gbm4ibm.com>.

### GBM Learning Services

The rapid proliferation of Information Technology (IT) has created the need for businesses to continually provide their staff with IT education and training, in order to ensure streamlined processes, contain costs, enhance operating efficiency and maximize benefit from investments in technology. The strategic role of GBM Learning Services satisfies the need by increasing the skills of computer users throughout the Gulf region, and training both users and non-users alike on the benefits of IT. GBM Learning Services focuses on skills development across a broad array of industries and has the capability to conduct training at GBM premises as well as at the customer's location.

## To book on-site training

The GBM Education catalogue features our extensive range of public courses. We can also develop and deliver customized programs and tailored solutions to your training requirements. These can be run at your own site.

Call your nearest GBM branch or send an email to [gbmeducation@ae.gbm.ihost.com](mailto:gbmeducation@ae.gbm.ihost.com) for details.

## To get up-to-date information about our training schedules

Please visit our web-site regularly to get the latest schedules: <http://www.gbm4ibm.com/education>



## pSeries and AIX

Code	Course Title	Days	Start Date	End Date	Fee US\$
<b>Abu Dhabi</b>					
AU130	AIX 5L Basics	5	Oct 11	Oct 15	2,250
AU140	AIX 5L System Administration I: Implementation	5	Oct 18	Oct 22	2,500
AU160	AIX 5L System Administration II: Problem Determination	5	Oct 25	Oct 29	2,750
<b>Bahrain</b>					
AU130	AIX 5L Basics	5	Oct 11	Oct 15	2,250
AU140	AIX 5L System Administration I: Implementation	5	Oct 18	Oct 22	2,500
AU160	AIX 5L System Administration II: Problem Determination	5	Oct 25	Oct 29	2,750
AU180	AIX 5L System Administration III: Performance Management	5	Nov 01	Nov 05	2,750
<b>Dubai</b>					
AU130	AIX 5L Basics	5	Oct 11	Oct 15	2,250
AU140	AIX 5L System Administration I: Implementation	5	Oct 18	Oct 22	2,500
AU160	AIX 5L System Administration II: Problem Determination	5	Oct 25	Oct 29	2,750
AU180	AIX 5L System Administration III: Performance Management	5	Nov 01	Nov 05	2,750
AU540	HACMP System Administration I: Planning and Implementation	5	Nov 08	Nov 12	3,000
AU610	HACMP System Administration II: Administration and Problem Determination	5	Please call for dates		3,250
AU730	System p LPAR and Virtualization I: Planning and Configuration	5	Nov 15	Nov 19	3,250
AU780	System p LPAR and Virtualization II: Implementing Advanced Configurations	5	Please call for dates		3,200
AU410	AIX 5L Security I: System Administration	4	Nov 22	Nov 25	2,400
AU420	AIX 5L Security II: Network Administration	5	Dec 06	Dec 10	3,000
<b>Kuwait</b>					
AU13	AIX 5L Basics	5	Jul 26 Nov 01	Jul 30 Nov 05	2,250
AU14	AIX 5L System Administration I: Implementation	5	Aug 02 Nov 08	Aug 06 Nov 12	2,500
AU16	AIX 5L System Administration II: Problem Determination	5	Aug 09 Nov 15	Aug 13 Nov 19	2,750
<b>Oman</b>					
AU130	AIX 5L Basics	5	Oct 11	Oct 15	2,250
AU140	AIX 5L System Administration I: Implementation	5	Oct 18	Oct 22	2,500
AU540	HACMP System Administration I: Planning and Implementation	5	Oct 25	Oct 29	3,000
AU730	System p LPAR and Virtualization I: Planning and Configuration	5	Nov 01	Nov 05	3,250
<b>Qatar</b>					
AU13	AIX 5L Basics	5	Jul 12	Jul 16	2,250
AU14	AIX 5L System Administration I: Implementation	5	Jul 19	Jul 23	2,500
AU16	AIX 5L System Administration II: Problem Determination	5	Jul 26	Jul 30	2,750
AU18	AIX 5L System Administration III: Performance Management	5	Aug 02	Aug 06	2,750

## Red Hat Enterprise Linux 5.0 – Official Curriculum

Code	Course Title	Days	Start Date	End Date	Fee US\$
<b>Bahrain</b>					
RH033	Red Hat Linux Essentials	5	Nov 01	Nov 05	2,250
RH133	Red Hat Linux System Administration including RHCT Exam	5	Nov 08	Nov 12	2,250
RH253	Red Hat Linux Networking and Security Administration	4	Nov 15	Nov 18	2,000
RH302	RHCE Exam Only	1	Nov 19	Nov 19	800
<b>Dubai</b>					
RH033	Red Hat Linux Essentials for Windows Professionals	5	Aug 09	Aug 13	2,250
RH133	Red Hat Linux System Administration including RHCT Exam	5	Aug 16	Aug 20	2,250
RH253	Red Hat Linux Networking and Security Administration	4	Aug 23	Aug 26	2,000
RH302	RHCE Exam Only	1	Aug 27	Aug 27	800
RH300	RHCE Rapid Track Training and Certification Course	5	Sep 06	Sep 10	2,500
RH033	Red Hat Linux Essentials for Windows Professionals	5	Dec 13	Dec 17	2,250
RH133	Red Hat Linux System Administration including RHCT Exam	5	Dec 20	Dec 24	2,250
RH253	Red Hat Linux Networking and Security Administration	4	Dec 27	Dec 30	2,000
RH302	RHCE Exam Only	1	Dec 31	Dec 31	800
<b>Oman</b>					
RH033	Red Hat Linux Essentials for Windows Professionals	5	Aug 09	Aug 13	2,250
RH133	Red Hat Linux System Administration including RHCT Exam	5	Aug 16	Aug 20	2,250
RH253	Red Hat Linux Networking and Security Administration	4	Aug 23	Aug 26	2,000
RH302	RHCE Exam Only	1	Aug 27	Aug 27	800
RH300	RHCE Rapid Track Training and Certification Course	5	Sep 06	Sep 10	2,500
RH033	Red Hat Linux Essentials for Windows Professionals	5	Dec 13	Dec 17	2,250
RH133	Red Hat Linux System Administration including RHCT Exam	5	Dec 20	Dec 24	2,250
RH253	Red Hat Linux Networking and Security Administration	4	Dec 27	Dec 30	2,000
RH302	RHCE Exam Only	1	Dec 31	Dec 31	800
<b>Qatar</b>					
RH033	Red Hat Linux Essentials for Windows Professionals	5	Aug 09	Aug 13	2,250
RH133	Red Hat Linux System Administration including RHCT Exam	5	Aug 16	Aug 20	2,250
RH253	Red Hat Linux Networking and Security Administration	4	Aug 23	Aug 26	2,000
RH302	RHCE Exam Only	1	Aug 27	Aug 27	800

## Lotus Software

Code	Course Title	Days	Start Date	End Date	Fee Per Student US\$
<b>Abu Dhabi</b>					
D8750	IBM Lotus Domino 8 System Administration Operating Fundamentals	1	Jul 04	Jul 04	500
D8760	Building the IBM Lotus Domino 8 Infrastructure	2	Jul 05	Jul 06	1,000
D8770	Managing IBM Lotus Domino 8 Servers and Users	3	Jul 07	Jul 09	1,500
<b>Bahrain</b>					
D8750	IBM Lotus Domino 8 System Administration Operating Fundamentals	1	Oct 03	Oct 03	500
D8760	Building the IBM Lotus Domino 8 Infrastructure	2	Oct 04	Oct 05	1,000
D8770	Managing IBM Lotus Domino 8 Servers and Users	3	Oct 06	Oct 08	1,500
<b>Dubai</b>					
D8750	IBM Lotus Domino 8 System Administration Operating Fundamentals	1	Jul 04	Jul 04	500
D8760	Building the IBM Lotus Domino 8 Infrastructure	2	Jul 05	Jul 06	1,000
D8770	Managing IBM Lotus Domino 8 Servers and Users	3	Jul 07	Jul 09	1,500
D8420	Exploring New Features in IBM Lotus Domino Designer 8	1	Aug 02	Aug 02	500
D8510	Fundamentals of IBM Lotus Domino 8 Application Development	4	Aug 03	Aug 06	2,000
D8530	Developing IBM Lotus Domino 8 Applications: Intermediate Skills	3	Aug 09	Aug 11	1,500
D8520	Building Web Applications with IBM Lotus Domino Designer 8	2	Aug 12	Aug 13	1,000
<b>Oman</b>					
D8750	IBM Lotus Domino 8 System Administration Operating Fundamentals	1	Jul 04	Jul 04	500
D8760	Building the IBM Lotus Domino 8 Infrastructure	2	Jul 05	Jul 06	1,000
D8770	Managing IBM Lotus Domino 8 Servers and Users	3	Jul 07	Jul 09	1,500
D8420	Exploring New Features in IBM Lotus Domino Designer 8	1	Aug 02	Aug 02	500
D8510	Fundamentals of IBM Lotus Domino 8 Application Development	4	Aug 03	Aug 06	2,000
D8530	Developing IBM Lotus Domino 8 Applications: Intermediate Skills	3	Aug 09	Aug 11	1,500
D8520	Building Web Applications with IBM Lotus Domino Designer 8	2	Aug 12	Aug 13	1,000
<b>Qatar</b>					
D8750	IBM Lotus Domino 8 System Administration Operating Fundamentals	1	Aug 22	Aug 22	500
D8760	Building the IBM Lotus Domino 8 Infrastructure	2	Aug 23	Aug 24	1,000
D8770	Managing IBM Lotus Domino 8 Servers and Users	3	Aug 25	Aug 27	1,500

## iSeries and AS/400e

Code	Course Title	Days	Start Date	End Date	Fee US\$
<b>Bahrain</b>					
OE98	Introduction to IBM eServer i5 and iSeries for New Users	1	Aug 02	Aug 02	550
AS240	System Operator Workshop for System i	4	Aug 03	Aug 06	2,200
AS270	Advanced System Operator Workshop for System i	3	Aug 09	Aug 11	1,650
OS020	Query/400 Workshop	2	Aug 12	Aug 13	1,000
OL190	System Administration and Control for System i	5	Aug 16	Aug 20	2,750
<b>Dubai</b>					
OE98	Introduction to IBM eServer i5 and iSeries for New Users	1	Nov 08	Nov 08	550
AS430	Introduction to System i for Computer Professionals	3	Please call for dates		1,500
AS240	System Operator Workshop for System i	4	Nov 09	Nov 12	2,200
AS270	Advanced System Operator Workshop for System i	3	Nov 15	Nov 17	1,650
OS020	Query/400 Workshop	2	Nov 18	Nov 19	1,000
OL190	System Administration and Control for System i	5	Nov 22	Nov 26	2,750
OL230	Operating System/400 Structure, Tailoring and Basic Tuning	2	Please call for dates		1,100
OL950	System i Performance Analysis and Capacity Planning	3	Please call for dates		1,650
OL490	System i Application Programming Facilities Workshop	5	Please call for dates		2,500
OL201	System i Control Language Programming Workshop	4	Please call for dates		2,200
AS060	System i RPG IV Version 5 Programming Fundamentals Workshop	4	Please call for dates		2,200
AS070	System i RPG IV Version 5 Programming Intermediate Workshop	4	Please call for dates		2,200
AS100	System i RPG IV Version 5 Programming Advanced Workshop	4	Please call for dates		2,400
OL370	Accessing the System i Database Using SQL	2	Please call for dates		1,000
OL390	DB2 UDB for System i SQL Advanced Programming	3	Please call for dates		1,500
AS280	Backup and Media Services (BRMS) for System i	5	Please call for dates		2,750
AS530	Logical Partitioning (LPAR) on IBM System i	5	Please call for dates		3,500
AS540	System I High Availability Clusters	5	Please call for dates		3,500
<b>Kuwait</b>					
OL19	System Administration and Control for System i	5	Aug 23	Aug 27	2,750
<b>Oman</b>					
AS430	Introduction to System i for Computer Professionals	3	Please call for dates		1,500
AS240	System Operator Workshop for System i	4	Nov 09	Nov 12	2,200
AS270	Advanced System Operator Workshop for System i	3	Nov 15	Nov 17	1,650
OS020	Query/400 Workshop	2	Nov 18	Nov 19	1,000
OL190	System Administration and Control for System i	5	Nov 22	Nov 26	2,750
OL230	Operating System/400 Structure, Tailoring and Basic Tuning	2	Please call for dates		1,100
<b>Qatar</b>					
OE98	Introduction to IBM eServer i5 and iSeries for New Users	1	Sep 06	Sep 06	550
AS240	System Operator Workshop for System i	4	Sep 07	Sep 10	2,200
AS270	Advanced System Operator Workshop for System i	3	Sep 13	Sep 15	1,650
AS01	Query/400 Workshop	2	Sep 16	Sep 17	900
OL190	System Administration and Control for System i	5	Sep 27	Oct 01	2,750

## DB2

Code	Course Title	Days	Start Date	End Date	Fee US\$
<b>Bahrain</b>					
CF3223	Customized DB2 9 Fundamentals, SQL and Administration Workshop	5	Nov 08	Nov 12	2,750
IM401	DB2 Content Manager for Multiplatforms V8 Implementation and Administration	4	Nov 16	Nov 19	2,400
DM470	An Introduction to IBM DB2 Document Manager V8 Implementation and Administration	4	Nov 22	Nov 25	2,400
<b>Dubai</b>					
CF3223	Customized DB2 9 Fundamentals, SQL and Administration Workshop	5	July 26	July 30	2,750
IM401	DB2 Content Manager for Multiplatforms V8 Implementation and Administration	4	Aug 03	Aug 06	2,400
DM470	An Introduction to IBM DB2 Document Manager V8 Implementation and Administration	4	Aug 09	Aug 12	2,400
<b>Oman</b>					
CF3223	Customized DB2 9 Fundamentals, SQL and Administration Workshop	5	July 26	July 30	2,750
IM401	DB2 Content Manager for Multiplatforms V8 Implementation and Administration	4	Aug 03	Aug 06	2,400
DM470	An Introduction to IBM DB2 Document Manager V8 Implementation and Administration	4	Aug 09	Aug 12	2,400
<b>Qatar</b>					
CF3223	Customized DB2 9 Fundamentals, SQL and Administration Workshop	5	Oct 11	Oct 15	2,750
IM401	DB2 Content Manager for Multiplatforms V8 Implementation and Administration	4	Oct 19	Oct 22	2,400
DM470	An Introduction to IBM DB2 Document Manager V8 Implementation and Administration	4	Oct 25	Oct 28	2,400

## Storage and Storage Networking

Code	Course Title	Days	Start Date	End Date	Fee US\$
<b>Bahrain</b>					
SN700	Introduction to Storage Networking	2	As per your request		1,200
SN710	Planning and Implementing a Storage Area Network (SAN)	2	As per your request		1,800
SS770	Hands on Technical Training for DS4000	5	As per your request		3,000
<b>Dubai</b>					
SN700	Introduction to Storage Networking	2	Sep 09	Sep 10	1,200
SN710	Planning and Implementing a Storage Area Network (SAN)	2	<b>Please call for dates</b>		1,800
SS770	Hands on Technical Training for DS4000	5	Sep 13	Sep 17	3,000
<b>Oman</b>					
SN700	Introduction to Storage Networking	2	Sep 09	Sep 10	1,200
SN710	Planning and Implementing a Storage Area Network (SAN)	2	<b>Please call for dates</b>		1,800
SS770	Hands on Technical Training for DS4000	5	Sep 13	Sep 17	3,000
<b>Qatar</b>					
SN700	Introduction to Storage Networking	2	As per your request		1,200
SN710	Planning and Implementing a Storage Area Network (SAN)	2	As per your request		1,800
SS770	Hands on Technical Training for DS4000	5	As per your request		2,400

## Java and XML

Code	Course Title	Days	Start Date	End Date	Fee US\$
<b>Bahrain</b>					
JA321	Introduction to Developing OO Applications with Java for Procedural Developers	5	Please call for dates		2,000
JA341	Developing and Testing OO Applications with Java	5	Please call for dates		2,500
JA361	Advanced Java Programming with Distributed Objects	5	Please call for dates		2,500
XM301	Introduction to XML and Related Technologies	3	Please call for dates		1,500
XM321	Programming XML and Related Technologies for Java	3	Please call for dates		1,500
<b>Dubai</b>					
JA321	Introduction to Developing OO Applications with Java for Procedural Developers	5	Please call for dates		2,000
JA341	Developing and Testing OO Applications with Java	5	Please call for dates		2,500
JA361	Advanced Java Programming with Distributed Objects	5	Please call for dates		2,500
XM301	Introduction to XML and Related Technologies	3	Please call for dates		1,500
XM321	Programming XML and Related Technologies for Java	3	Please call for dates		1,500
<b>Qatar</b>					
JA321	Introduction to Developing OO Applications with Java for Procedural Developers	5	Please call for dates		2,000
JA341	Developing and Testing OO Applications with Java	5	Please call for dates		2,500
JA361	Advanced Java Programming with Distributed Objects	5	Please call for dates		2,500
XM301	Introduction to XML and Related Technologies	3	Please call for dates		1,500
XM321	Programming XML and Related Technologies for Java	3	Please call for dates		1,500

## WebSphere MQ

Code	Course Title	Days	Start Date	End Date	Fee US\$
<b>Abu Dhabi</b>					
MQ01	A Technical Introduction to WebSphere MQ	1	Please call for dates		550
MQ15	WebSphere MQ System Admin. I for Distributed Platform	3	Please call for dates		1,800
MQ66	WebSphere Business Integration Message Broker V5 – Basic Training	5	Please call for dates		3,000
<b>Dubai</b>					
MQ01	A Technical Introduction to WebSphere MQ	1	Aug 10	Aug 10	550
MQ15	WebSphere MQ System Admin. I for Distributed Platform	3	Aug 11	Aug 13	1,800
MQ66	WebSphere Business Integration Message Broker V5 – Basic Training	5	Aug 16	Aug 20	3,000
MQ16	WebSphere MQ System Administration iSeries 400	3	Please call for dates		1,500
MQ70	Application Design with WebSphere MQ	3	Please call for dates		1,500
MQ05	WebSphere MQ Application Programming	3	Please call for dates		1,500
MQ09	WebSphere MQ Application Programming Using Base Classes for Java	3	Please call for dates		1,500
<b>Kuwait</b>					
MQ01	A Technical Introduction to WebSphere MQ	1	Sep 14 Dec 21	Sep 14 Dec 21	550
MQ15	WebSphere MQ System Admin. I for Distributed Platform	3	Sep 15 Dec 22	Sep 17 Dec 24	1,800
<b>Oman</b>					
MQ01	A Technical Introduction to WebSphere MQ	1	Aug 10	Aug 10	550
MQ15	WebSphere MQ System Admin. I for Distributed Platform	3	Aug 11	Aug 13	1,800
MQ66	WebSphere Business Integration Message Broker V5 – Basic Training	5	Aug 16	Aug 20	3,000
<b>Qatar</b>					
MQ01	A Technical Introduction to WebSphere MQ	1	Please call for dates		550
MQ15	WebSphere MQ System Admin. I for Distributed Platform	3	Please call for dates		1,800
MQ66	WebSphere Business Integration Message Broker V5 – Basic Training	5	Please call for dates		3,000

## Rational

Code	Course Title	Days	Start Date	End Date	Fee US\$
<b>Bahrain</b>					
RD201	Essentials of Visual Modeling with UML 2.0	1	Please call for dates		500
RR621	Business Modeling with the UML	1	Please call for dates		550
RR331	Essentials of Rational RequisitePro	1	Please call for dates		550
RP401	Essentials of the Rational Unified Process	2	Please call for dates		1,100
<b>Testing Curriculum</b>					
RT101	Principles of Software Testing for Testers	2	Please call for dates		1,100
RT401	Essentials of Test Management with Rational Test Manager	1	Please call for dates		550
RT421	Essentials of Manual Testing with IBM Rational Manual Tester	1	Please call for dates		550
RT541	Essentials of IBM Rational Functional Tester, Java Scripting	2	Please call for dates		1,100
RT521	Essentials of IBM Rational Performance Tester, V6.1	2	Please call for dates		1,100
<b>ClearCase Curriculum</b>					
RS521	Essentials of Rational ClearCase UCM for Windows	1	Please call for dates		550
RS401	Essentials of Configuration Mgmt with Rational ClearCase UCM	2	Please call for dates		1,100
RS601	Mastering Rational ClearCase Administration for Windows	2	Please call for dates		1,100
<b>ClearQuest Curriculum</b>					
RS202	Essentials of IBM Rational ClearQuest v7.0	1	Please call for dates		550
RS631	Mastering Rational ClearQuest Administration	3	Please call for dates		1,650
<b>Dubai</b>					
RD201	Essentials of Visual Modeling with UML 2.0	1	Please call for dates		500
RR621	Business Modeling with the UML	1	Please call for dates		550
RR331	Essentials of Rational RequisitePro	1	Please call for dates		550
RP401	Essentials of the Rational Unified Process	2	Please call for dates		1,100
<b>Testing Curriculum</b>					
RT101	Principles of Software Testing for Testers	2	Please call for dates		1,100
RT401	Essentials of Test Management with Rational Test Manager	1	Please call for dates		550
RT421	Essentials of Manual Testing with IBM Rational Manual Tester	1	Please call for dates		550
RT541	Essentials of IBM Rational Functional Tester, Java Scripting	2	Please call for dates		1,100
RT521	Essentials of IBM Rational Performance Tester, V6.1	2	Please call for dates		1,100
<b>ClearCase Curriculum</b>					
RS521	Essentials of Rational ClearCase UCM for Windows	1	Please call for dates		550
RS401	Essentials of Configuration Mgmt with Rational ClearCase UCM	2	Please call for dates		1,100
RS601	Mastering Rational ClearCase Administration for Windows	2	Please call for dates		1,100
<b>ClearQuest Curriculum</b>					
RS202	Essentials of IBM Rational ClearQuest v7.0	1	Please call for dates		550
RS631	Mastering Rational ClearQuest Administration	3	Please call for dates		1,650

**These courses can be scheduled as private one company based on request from organizations**

## Tivoli

Code	Course Title	Days	Start Date	End Date	Fee US\$
<b>Abu Dhabi</b>					
TM502	IBM Tivoli Storage Manager 5.5 Implementation and Administration Part One	5	Aug 16	Aug 20	2,750
TM522	IBM Tivoli Storage Manager 5.5 Implementation and Administration Part Two	5	Aug 23	Aug 27	2,750
<b>Bahrain</b>					
TM502	IBM Tivoli Storage Manager 5.5 Implementation and Administration Part One	5	Aug 02	Aug 06	2,750
TM522	IBM Tivoli Storage Manager 5.5 Implementation and Administration Part Two	5	Aug 09	Aug 13	2,750
TM562	IBM Tivoli Storage Manager Extended Edition 5.5 Disaster Recovery	3	Aug 16	Aug 20	1,800
<b>Dubai</b>					
TM502	IBM Tivoli Storage Manager 5.5 Implementation and Administration Part One	5	Aug 16 Dec 13	Aug 20 Dec 17	2,750
TM522	IBM Tivoli Storage Manager 5.5 Implementation and Administration Part Two	5	Aug 23 Dec 20	Aug 27 Dec 24	2,750
TM562	IBM Tivoli Storage Manager Extended Edition 5.5 Disaster Recovery	3	Aug 30 Dec 27	Sep 01 Dec 29	1,800
<b>Kuwait</b>					
TM502	IBM Tivoli Storage Manager 5.5 Implementation and Administration Part One	5	Aug 23 Nov 15	Aug 27 Nov 19	2,750
TM522	IBM Tivoli Storage Manager 5.5 Implementation and Administration Part Two	5	Aug 30 Nov 22	Sep 03 Nov 26	2,750
<b>Oman</b>					
TM502	IBM Tivoli Storage Manager 5.5 Implementation and Administration Part One	5	Nov 01	Nov 05	2,750
TM522	IBM Tivoli Storage Manager 5.5 Implementation and Administration Part Two	5	Nov 08	Nov 12	2,750
TM562	IBM Tivoli Storage Manager Extended Edition 5.5 Disaster Recovery	3	Nov 15	Nov 17	1,800
<b>Qatar</b>					
TM502	IBM Tivoli Storage Manager 5.5 Implementation and Administration Part One	5	Nov 01	Nov 05	2,750
TM522	IBM Tivoli Storage Manager 5.5 Implementation and Administration Part Two	5	Nov 08	Nov 12	2,750
TM562	IBM Tivoli Storage Manager Extended Edition 5.5 Disaster Recovery	3	Nov 15	Nov 17	1,800

## WebSphere Application Server & Portal

Code	Course Title	Days	Start Date	End Date	Fee US\$
<b>Bahrain</b>					
WF311	Servlet and JSP Development with Rational Application Developer V6.0	5	Please call for dates		2,500
WA361	Administration of WebSphere Application Server V6.1	4	Please call for dates		2,200
WP610	IBM WebSphere Portal Version 6.0 Application Development	4	Please call for dates		2,400
WP730	IBM WebSphere Portal Version 6.0 Administration	5	Please call for dates		3,000
WF351	Developing EJBs with IBM Rational Application Developer V6.0	5	Please call for dates		2,500
<b>Dubai</b>					
WA361	Administration of WebSphere Application Server V6.1	4	Aug 31	Sep 03	2,200
WP730	IBM WebSphere Portal Version 6.0 Administration	5	Sep 06	Sep 10	3,000
WP610	IBM WebSphere Portal Version 6.0 Application Development	4	Please call for dates		2,400
WF311	Servlet and JSP Development with Rational Application Developer V6.0	5	Please call for dates		2,500
WF351	Developing EJBs with IBM Rational Application Developer V6.0	5	Please call for dates		2,500
<b>Kuwait</b>					
WP730	IBM WebSphere Portal Version 6.0 Administration	5	Oct 11	Oct 15	3,000
			Dec 20	Dec 24	
WA361	Administration of WebSphere Application Server V6.1	4	Oct 18	Oct 21	2,200
			Dec 13	Dec 16	
<b>Oman</b>					
WA361	Administration of WebSphere Application Server V6.1	4	Aug 31	Sep 03	2,200
WP730	IBM WebSphere Portal Version 6.0 Administration	5	Sep 06	Sep 10	3,000
WP610	IBM WebSphere Portal Version 6.0 Application Development	4	Please call for dates		
WF311	Servlet and JSP Development with Rational Application Developer V6.0	5	Please call for dates		2,500
WF351	Developing EJBs with IBM Rational Application Developer V6.0	5	Please call for dates		2,500
<b>Qatar</b>					
WF311	Servlet and JSP Development with Rational Application Developer V6.0	5	Please call for dates		2,500
WA361	Administration of WebSphere Application Server V6.1	4	Please call for dates		2,200
WP610	IBM WebSphere Portal Version 6.0 Application Development	4	Please call for dates		2,400
WP730	IBM WebSphere Portal Version 6.0 Administration	5	Please call for dates		3,000
WF351	Developing EJBs with IBM Rational Application Developer V6.0	5	Please call for dates		2,500

## VMWare Infrastructure 3

Code	Course Title	Days	Start Date	End Date	Fee US\$
<b>Dubai</b>					
	VMWare Infrastructure 3 : Skills for Operators	2	Dec 28	Dec 29	1,495
	VMWare Infrastructure 3 : Install and Configure	4	Oct 26	Oct 29	2,995
			Nov 23	Nov 26	
	VMWare Infrastructure 3 : Deploy, Secure & Analyze	4	Dec 21	Dec 24	2,995
			Nov 16	Nov 19	
	Dec 14	Dec 17			
	VMWare Infrastructure 3 : Fast Track Program	5	Oct 19	Oct 23	5,494
<b>Kuwait</b>					
	VMWare Infrastructure 3 : Install and Configure	4	Aug 10	Aug 13	3,000
			Oct 04	Oct 07	

## ITIL Service Management

Code	Course Title	Days	Start Date	End Date	Fee US\$
<b>Bahrain</b>					
SM250	IT Infrastructure Library (ITIL) v3 Foundations including Exam	3	Aug 09	Aug 11	1,600
SM250	IT Infrastructure Library (ITIL) v3 Foundations including Exam		Oct 04	Oct 06	
SM250	IT Infrastructure Library (ITIL) v3 Foundations including Exam		Dec 06	Dec 08	
	ITIL Service Manager Certification Program: Service Delivery	5	<b>Please call for dates</b>		6,000
	ITIL Service Manager Certification Program: Service Support	5			
	ITIL Service Manager Review and Certification Testing	3			
<b>Dubai</b>					
SM250	IT Infrastructure Library (ITIL) v3 Foundations including Exam	3	Jul 14	Jul 16	1,800
SM250	IT Infrastructure Library (ITIL) v3 Foundations including Exam	3	Sep 15	Sep 17	1,600
SM250	IT Infrastructure Library (ITIL) v3 Foundations including Exam	3	Nov 22	Nov 24	1,600
	ITIL Service Manager Certification Program: Service Support	5	Aug 23	Aug 27	6,000
	ITIL Service Manager Certification Program: Service Delivery	5	Aug 30	Sep 03	
	ITIL Service Manager Review and Certification Testing	3	Sep 06	Sep 08	
<b>Kuwait</b>					
SM250	IT Infrastructure Library (ITIL) v3 Foundations including Exam	3	Aug 23	Aug 25	1,600
			Oct 20	Oct 22	
<b>Oman</b>					
SM250	IT Infrastructure Library (ITIL) v3 Foundations including Exam	3	Jul 14	Jul 16	1,800
SM250	IT Infrastructure Library (ITIL) v3 Foundations including Exam	3	Sep 15	Sep 17	1,600
SM250	IT Infrastructure Library (ITIL) v3 Foundations including Exam	3	Nov 22	Nov 24	1,600
	ITIL Service Manager Certification Program: Service Support	5	<b>Please call for dates</b>		6,000
	ITIL Service Manager Certification Program: Service Delivery	5			
	ITIL Service Manager Review and Certification Testing	3			
<b>Qatar</b>					
SM250	IT Infrastructure Library (ITIL) v3 Foundations including Exam	3	Jul 14	Jul 16	1,600
SM250	IT Infrastructure Library (ITIL) v3 Foundations including Exam	3	Sep 15	Sep 17	1,600
SM250	IT Infrastructure Library (ITIL) v3 Foundations including Exam	3	Nov 22	Nov 24	1,600

## COBIT

Code	Course Title	Days	Start Date	End Date	Fee US\$
<b>Bahrain</b>					
COBIT	COBIT Foundations certification course	2	Can be scheduled upon request		1200
<b>Dubai</b>					
COBIT	COBIT Foundations certification course	2	Can be scheduled upon request		1200

## Anti- Money Laundering

Code	Course Title	Days	Start Date	End Date	Fee US\$
<b>Bahrain</b>					
RAML	Developing a Robust Anti Money Laundering Framework	3	Can be scheduled upon request		1750
<b>Dubai</b>					
RAML	Developing a Robust Anti Money Laundering Framework	3	Can be scheduled upon request		1750

## CISSP

Code	Course Title	Days	Start Date	End Date	Fee US\$
<b>Dubai</b>					
CISSP	Certified Information Systems Security professionals	5	Can be scheduled upon request		2,000

## Ethical Hacking

Code	Course Title	Days	Start Date	End Date	Fee US\$
<b>Dubai</b>					
ETH	Ethical Hacking Workshop	5	Can be scheduled upon request		2,000

## Project Management

Code	Course Title	Days	Start Date	End Date	Fee US\$
<b>Bahrain</b>					
N2650	Principles of Project Management	5	Jul 05	Jul 09	2,000
N2672	PMP Examination Preparation	2	Jul 12	Jul 13	1,100
N2650	Principles of Project Management	5	Dec 06	Dec 10	2,000
N2672	PMP Examination Preparation	2	Dec 13	Dec 14	1,100
<b>Dubai</b>					
N2650	Principles of Project Management	5	Jul 05	Jul 09	2,000
N2672	PMP Examination Preparation	2	Jul 12	Jul 13	1,100
N2650	Principles of Project Management	5	Sep 13	Sep 17	2,000
N2672	PMP Examination Preparation	2	Sep 23	Sep 24	1,100
N2650	Principles of Project Management	5	Dec 06	Dec 10	2,000
N2672	PMP Examination Preparation	2	Dec 13	Dec 14	1,100
EP53	Contracting for Project Managers	5	Can be scheduled upon request		1,500
EP52	Financial Management for Project Managers	2	Can be scheduled upon request		600
EP58	Project Cost and Schedule Management	3	Can be scheduled upon request		900
EP59	Project Management Concepts	2	Can be scheduled upon request		600
EP54	Project Risk Management	3	Can be scheduled upon request		900
<b>Kuwait</b>					
N2650	Principles of Project Management	5	Aug 16 Oct 25	Aug 20 Oct 29	2,000
<b>Oman</b>					
N2650	Principles of Project Management	5	Jul 05	Jul 09	2,000
N2672	PMP Examination Preparation	2	Jul 12	Jul 13	1,100
N2650	Principles of Project Management	5	Sep 13	Sep 17	2,000
N2672	PMP Examination Preparation	2	Sep 23	Sep 24	1,100
N2650	Principles of Project Management	5	Dec 06	Dec 10	2,000
N2672	PMP Examination Preparation	2	Dec 13	Dec 14	1,100
<b>Qatar</b>					
N2650	Principles of Project Management	5	Jul 05	Jul 09	2,000
N2672	PMP Examination Preparation	5	Jul 12	Jul 13	2,000
N2650	Principles of Project Management	2	Sep 13	Sep 17	1,100
N2672	PMP Examination Preparation	2	Sep 23	Sep 24	1,100

## Professional and Business Skills Programs

These courses can be scheduled based on request from organizations  
 Additional courses are also available

Course Title	Days	Fee US\$
<b>Personal Development skills</b>		
Business Writing	2	600
Designing a Presentation	1	300
Team Working Skills	2	600
Time Management	1	300
<b>Supervisory and Leadership skills</b>		
Supervisory Skills for First Time Supervisors	1	300
Advanced Supervisory Skills	2	600
From Manager to Leader	2	600
Global Manager	4	1,200
<b>Customer Service and Sales</b>		
Customer Service Skills	1	300
Effective Sales Techniques	2	600
Presentation Skills for Pre and Post Sales Technicians	2	600
Understanding Markets	2	600
Market segmentation	2	600
Pricing	2	600
Product Life Cycle	2	600
<b>Management skills</b>		
Business Environment	4	1,200
Business Strategy	4	1,200
Customer Relationship Management and E-CRM	4	1,200
Improving Organizational Performance	2	600
Strategic Management Processes and Creativity	2	600
Working Effectively in a Multi-National Environment	1	300
Creative Problem Solving	4	1,200
Conflict Management	2	600
Productivity Techniques	2	600
Organizational Behavior	2	600

## Terms and Conditions for GBM Courses

The following terms apply to 1) enrollment in classes offered by GBM, and 2) orders for GBM and IBM's education materials. These terms, along with any applicable license agreement, are the complete agreement between us regarding the courses or education materials we provide and replace any prior oral or written communications between us. Attendance at a class or your use of any education materials constitutes your agreement to these terms and conditions. Occasionally, we have offerings with additional or different terms and conditions. If so, we will provide those terms and conditions to you. For example, conference terms and conditions are outlined in the conference registration section of the conference website or in the conference brochure for the event.

### Courses and Education Materials

We list our generally available courses and education materials in various Catalogs of Education (Catalog) which we publish from time to time. We may add or withdraw courses and education materials at any time without notice.

GBM will provide each student with the official student material for each course and issue a course completion certificate to each student who attends at least 80% the total duration of the course.

### Scheduling Classes

We will specify the dates of public classes. Private classes will be scheduled by mutual agreement. We will require a month's advance notice before the start of the courses. We may cancel any scheduled class on notice. If we cancel a class for which you have prepaid, we will refund the price you paid.

### Private (One-Company) Classes

For private courses, the classes will be held at customer site unless otherwise specifically stated. The customer will be required to supply the required classroom facilities as well as the hardware, software, multimedia projector, and lunch, tea/coffee.

### Prices and Payment

All prices are valid for 30 days. However, GBM reserves the right to increase prices at any time without prior notification after the validity period.

Prices for public classes will be those in effect on the date the class begins. Prices include the use of required education materials and machines. They do not include taxes or student travel and living expenses.

Prices for private classes will be established based on your requirements and will cover the course material provided to the students, the instructor fees, and travel/living costs incurred by the instructor. Additional charges may apply, such as additional students beyond the agreed number, facilities, and remote lab support.

The charges for the private classes are based on a class size of no more than six (6) students unless otherwise stated in the quotation. Any additional student will be charged at US\$ 200 per day per additional student unless otherwise stated in the quotation. The set-up charges will be generally included in the private classroom pricing unless specifically stated separately.

You agree to pay amounts due, including applicable taxes and any late payment fees, as we specify in the invoice.

Conference cancellation charges will be specified on the conference website or in the conference brochure for the event.

### Cancellation Charges

You will be billed the full price of a class if you do not cancel your enrollment at least seven calendar days prior to the scheduled start date or if you do not show up for the class.

If you cancel a private class within seven calendar days prior to the scheduled start date you will be billed the full price of the private class; if you cancel between eight and fifteen calendar days prior to the scheduled start date you will be billed 25% of the full price; and if you cancel between sixteen and twenty-one calendar days prior to the scheduled start date you will be billed 10% of the full price. Cancellation of a private class more than twenty-one calendar days prior to the scheduled start date may be made without charge.

### Limitation of Liability

Circumstances may arise where, because of a default on our part or other liability, you are entitled to recover damages from us. In each such instance, except for the payments referred to in our patent and copyright terms described above, we are liable only for the charges for the class or education material that is the subject of the claim. This limit also applies to any of our subcontractors. It is the maximum for which we are collectively responsible.

### Warranty

THERE ARE NO EXPRESS WARRANTIES EXCEPT THOSE CONTAINED HEREIN OR IN ANY APPLICABLE LICENSE AGREEMENT. THERE ARE NO IMPLIED WARRANTIES, INCLUDING, BUT NOT LIMITED TO, THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. WE MAKE NO WARRANTY AS TO RESULTS TO BE ATTAINED BY ATTENDING OUR CLASSES OR USING OUR EDUCATION MATERIALS.

### Changes to this Agreement

We may modify these terms and conditions on written notice. The modified terms and conditions will apply to your enrollment or order unless you cancel such enrollment or order prior to the effective date. Otherwise, for a change to be valid, both of us must sign it. Additional or different terms and conditions in any order or communication from you are void.

### General

You agree not to copy our copyrighted material without our prior written consent.

You agree not to use recording equipment in our classes without our prior written consent.

You agree not to use our trademarks, trade names, or other designations in any promotion or publication without our prior written consent.

You agree not to assign, or otherwise transfer your rights under this Agreement without our prior written consent. Any attempt to do so is void.

Neither of us is responsible for failure to fulfill any obligations due to causes beyond its control.

Neither of us will bring a legal action (under this Agreement) more than two years after the cause of action arose.

Any terms of this Agreement, which by their nature extend beyond its termination, remain in effect until fulfilled, and apply to respective successors and assignees.

The laws of the country in which the courses are being held will govern this Agreement.

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